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**Member registration form for receiving donations from
Ourbeloved.cy**

Official Name:

Registration Number of a Charitable / Non-Profit Organization:

Telephone:

Fax:

Email@

Name and Surname of Legal Representative:

Address of Legal Representative:

Email where the electronic notifications of donations will be sent:.....

Name of Charitable Foundation in Greek

Name of Charitable Foundation in English

- I accept the company ENFLUENTIAL Ltd posting the logo of the organization on the Website
- I accept that ENFLUENTIAL Ltd uses the organization's logo in promotional campaigns
- I accept the Terms of Use that govern the use of the Website

Signature of legal representative

Date

Terms of Use

1.0 INTRODUCTION

Welcome to the e-commerce services of the Website ourbeloved.cy or obituaries.com.cy (hereinafter the Website). Your use of our Services is subject to the following Terms of Use. Please read them carefully.

2.0 CHANGES TO WEBSITE CONTENT & TERMS OF USE

Enfluent Ltd reserves the right to change the content and conditions and Terms of Use of the Website at any time and without prior notice. It is therefore necessary to refer to them whenever you visit the Website.

3.0 FUNERAL / MEMORIAL ANNOUNCEMENTS

The Website and its associated services allow you to publish a funeral / memorial of a deceased person on the main page of this Website. To access this service, you are required to become a registered member on the Website.

3.1 REGISTRATION

To create an account, you must complete your details in the relevant online form and accept the Terms of Use of the Website. The requirements are:

- Name
- Last Name
- Email
- Confirm email
- Password
- Official proof of death (i.e. medical death certificate)

Once your registration is successful, you will receive an email confirmation and instructions for activating your personal account. If you encounter problems during the registration process, please contact us at: **support@ourbeloved.cy**.

3.2 FEES

Two packages are offered:

- **Package 1 at a fee of €50 inclusive of VAT**

Includes three types of posts: Funeral Notice, Memorial Notice and Thank You.

- **Package 2 at a fee of €20 inclusive of VAT**

Memorial Notice only.

3.3 FUNERAL / MEMORIAL ANNOUNCEMENTS

You understand and agree that due to the delicate nature of such announcements, these will be published as soon as possible and once telephone contact is made with you or your funeral home and within four (4) hours provided that this announcement is uploaded during the working hours of this Website. The Website reserves the right of exclusive choice of refusing to publish or move or delete any content available through this service and its competent partners reserve the right to delete any content that violates these Terms of Use.

3.4 Activation of Make Donation Button

The Make Donation Button will be activated as soon as we verify the contents of the funeral/memorial announcement.

3.5 ARCHIVE

Each funeral / memorial announcement is archived in a section of the Website 30 days from the date of publishing.

4.0 SERVICE "DONATIONS"

The Website and its associated services permit you to donate money in memory of a deceased person (funeral and/or memorial service). Together with your donation you can send a condolence e-mail message to the family of the deceased. You cannot send a condolence message without making a donation.

4.1 REGISTRATION

You are required to register to the Website in order to make donations and you need to accept of the Terms of Use and Privacy Policy of the Website.

4.2 DONATIONS

The family of the deceased may specify up to four (4) different donation recipients in the section Family Preference where donations should be made. However, this does not restrict any user from making a donation to any other organisation, as long as it is presented in the list "Organisations" in Step 2 of the option "Make Donation."

4.3 SERVICE FEES

Platform service fee (4% with VAT) for each transaction

- Mangopay card processing fee 1.8% + 0.18 € for each transaction

Calculation example E.g. For a donation of 10 euros, the final recipient of the contribution (eg a charity) will receive in his wallet 9.24 euros.

- Recipient of contribution 9.24
- Platform fee (including VAT) 0.40
- Card processing fee Cost: 0.36
- Total amount in EUR: 10.00

4.4 CUSTOMER OBLIGATIONS

You are responsible for the choice of service / product and its suitability for your purposes.

Charities and non-profit organizations may have similar names: it is therefore your responsibility to make sure you donate to the right recipient. Correctly entering your email during your order process so you can have access to all services including correct contact information which may be required by us at any stage of processing of your order if necessary.

4.5 DONATIONS

Donations received through the Service "Make Donation" of the Website's electronic payment order are binding.

4.6 CONFIRMATION OF DONATION

A payment receipt with all details of your donation will be sent to you by e-mail (the email address you entered during the order confirmation process) as soon as the payment transaction has been effected successfully. At the same time, we will also send a notification of your contribution to the donation beneficiary (eg charity) and to the family of the deceased (the email address you selected and/or entered during the send condolence message process).

4.7 REFUNDS

Refunds for donations are not accepted unless required by law. In such a case the amount to be refunded will be credited back to the debit/credit card from which the initial donation was made. Any MANGOPAY charges will be charged back to the customer.

Enfluent reserves the right to refuse to process a transfer of funds at any stage if it believes it to be connected in any way to criminal activities or money laundering.

4.8 DONATION RECIPIENTS

Notifications: Beneficiaries are notified in real-time of each donation made together with all necessary details as soon as the payment transaction has been effected successfully by the donator.

5. SERVICE "CONDOLENCE BOOK"

The Website allows you to post public messages in memory of the deceased (or funeral / memorial and) only with Registration.

5.1 REGISTRATION

In order to post a public message displayed in the "Condolence Book" you are required to become a registered member on the Website. To create an account, simply fill your details in the relevant form. The requirements are:

- Name
- Last Name
- Email
- Confirm email
- Password

After entering your information, you will receive email confirmation and instructions for activating your personal account. If you encounter problems during registration, please contact us at support@obituaries.cy.

5.2 PUBLICLY DISPLAYED MESSAGES

You understand and agree that public posting of your message will be made within 24 hours and after checking the content. The Website reserves the right of exclusive choice of refusing to post / publish, move or delete any content available through this service and all competent partners reserve the right to delete any content that violates these Terms of Use at any time.

5.3 FEE

This service is free.

6. SERVICE "LIGHT CANDLE"

The Website allows you to light a candle in memory of the deceased (or funeral / memorial and) only with Registration.

6.1 REGISTRATION

In order to light a candle you are required to become a registered member on the Website. To create an account, simply fill your details in the relevant form. The requirements are:

- Name
- Last Name
- Email
- Confirm email
- Password

After entering your information, you will receive email confirmation and instructions for activating your personal account. If you encounter problems during registration, please contact us at support@obituaries.cy.

6.2 FEE

This service is free.

7.0 GENERAL CONDITIONS APPLICABLE TO ALL SERVICES / PRODUCTS PROVIDED

7.1 WORKING HOURS

The working hours of the Website are Monday - Friday (09:00 - 18:00) Eastern European Time, excluding public holidays.

7.2 COMPLAINTS

If you are not completely happy with the services / products of this Website, please contact us at **email: support@obituaries.cy**.

7.3 PAYMENTS

The 'Framework Agreement for Payment Services' of payment provider MANGOPAY is an integral part of these Terms and Conditions and accessible via:

https://ourbeloved.cy/storage/PSP_MANGOPAY_EN.pdf

For donation recipients that receive payments via Enfluent, additional Terms and Conditions may be applicable. These additional terms will be included in the Agreement (contract) between Enfluent and the donation recipients and have to be agreed to along with the Terms of Use.

All third party sellers that receive payments via Enfluent, additional Terms and Conditions may be applicable. These additional terms will be included in the Agreement (contract) between Enfluent and the third-party seller and have to be agreed to along with the Terms of Use.

We also ask for the following additional information during the payment process:

- Nationality
- Country of residence
- Date of Birth

Enfluent reserves the right to refuse to process a transfer of funds at any stage if it believes it to be connected in any way to criminal activities or money laundering. To read Enfluent AML Policy [CLICK HERE](#).

7.4 SECURITY

Why we ask for your nationality and country of residence details during the payment process?

You must provide correct contact and billing information so that we generate the correct invoice and VAT amount that you need to pay.

Why we ask for your date of birth details during the payment process?

Age verification

Age verification interrupts the checkout process to verify age pre-payment. Integrated with the checkout process, age verification occurs in the background before a customer's payment is accepted and processed. Laws state that consumers' ages must be checked before a transaction occurs, so it's important that this happens before your online payment gateway processes the transaction.

7.5 COOKIES

What Are Cookies

As is common practice with almost all professional websites this site uses cookies, which are tiny files that are downloaded to your computer, to improve your experience. This page describes what information they gather, how we use it and why we sometimes need to store these cookies. We will also share how you can prevent these cookies from being stored however this may downgrade or 'break' certain elements of the sites functionality. For more general information on cookies, please read "What Are Cookies".

How We Use Cookies

We use cookies for a variety of reasons detailed below. Unfortunately in most cases there are no industry standard options for disabling cookies without completely disabling the functionality and features they add to this site. It is recommended that you leave on all cookies if you are not sure whether you need them or not in case they are used to provide a service that you use.

Disabling Cookies

You can prevent the setting of cookies by adjusting the settings on your browser (see your browser Help for how to do this). Be aware that disabling cookies will affect the functionality of this and many other websites that you visit. Disabling cookies will usually result in also disabling certain functionality and features of the site. Therefore it is recommended that you do not disable cookies.

The Cookies We Set

- **Account related cookies**
If you create an account with us then we will use cookies for the management of the signup process and general administration. These cookies will usually be deleted when you log out however in some cases they may remain afterwards to remember your site preferences when logged out.
- **Login related cookies**
We use cookies when you are logged in so that we can remember this fact. This prevents you from having to log in every single time you visit a new page. These cookies are typically removed or cleared when you log out to ensure that you can only access restricted features and areas when logged in.
- **Email newsletters related cookies**
This site offers newsletter or email subscription services and cookies may be used to remember if you are already registered and whether to show certain notifications which might only be valid to subscribed/unsubscribed users.
- **Orders processing related cookies**
This site offers e-commerce or payment facilities, and some cookies are essential to ensure that your order is remembered between pages so that we can process it properly.
- **Forms related cookies**
When you submit data to through a form such as those found on contact pages or comment forms cookies may be set to remember your user details for future correspondence.
- **Site preferences cookies**
In order to provide you with a great experience on this site we provide the functionality to set your preferences for how this site runs when you use it. In order to remember your preferences we need to set cookies so that this information can be called whenever you interact with a page is affected by your preferences.

Third Party Cookies

In some special cases we also use cookies provided by trusted third parties. The following section details which third party cookies you might encounter through this site.

This site uses Google Analytics which is one of the most widespread and trusted analytics solution on the web for helping us to understand how you use the site and ways that we can improve your experience. These cookies may track things such as how long you spend on the site and the pages that you visit so we can continue to produce engaging content.

For more information on Google Analytics cookies, see the official Google Analytics page.

Third party analytics are used to track and measure usage of this site so that we can continue to produce engaging content. These cookies may track things such as how long you spend on the site or pages you visit which helps us to understand how we can improve the site for you.

As we sell products it's important for us to understand statistics about how many of the visitors to our site actually make a purchase and as such this is the kind of data that these cookies will track. This is important to you as it means that we can accurately make business predictions that allow us to monitor our advertising and product costs to ensure the best possible price.

More Information

Hopefully that has clarified things for you and as was previously mentioned if there is something that you aren't sure whether you need or not it's usually safer to leave cookies enabled in case it does interact with one of the features you use on our site. This Cookies Policy was created with the help of the Cookies Policy Template Generator and the Privacy Policy Template Generator.

However if you are still looking for more information then you can contact us through one of our preferred contact methods: **Email: support@obituaries.cy**

7.6 INTELLECTUAL PROPERTY

Enfluent Ltd is the unique and exclusive holder of all copyrights of the content and structure of the Website except where expressly excluded. All intellectual property rights, including (but not limited to) the copyright, trademark and design law, on the Website and App, the Content, Advertisements and all material delivered to User by Enfluent, including leaflets, brochures, etc. are owned exclusively by Enfluent unless otherwise indicated.

7.7 FORCE MAJEURE

The Website is not responsible for delays in fulfilling orders (including delivery and payments) due to circumstances not attributable to its fault or due to force majeure and shall be entitled to extend the time for execution of orders.

7.8 LIMITATION OF LIABILITY

Enfluent assumes no liability or responsibility for any errors or omissions in the content of the Website, including any forms made available on the Website, any failures, delays or interruptions in the delivery of any content contained on the Website, or any losses or damages arising from the use of the content provided by the Website or from any viruses or other malicious code that may be transmitted through such use. Enfluent is not responsible for any third-party products or services offered on the Website, if any.

EXCEPT AS EXPRESSLY PROVIDED IN THESE TERMS AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, THE SERVICES ARE PROVIDED "AS IS" AND

ENFLUENTIAL DOES NOT MAKE WARRANTIES OF ANY KIND, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING THOSE OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND NON-INFRINGEMENT OR ANY REPRESENTATIONS REGARDING AVAILABILITY, RELIABILITY, OR ACCURACY OF THE SERVICES.

If you are a business, you will indemnify and hold harmless Enfluent and its affiliates, officers, agents, and employees from all liabilities, damages, and costs (including settlement costs and reasonable attorneys' fees) arising out of a third party claim regarding or in connection with your or your end users' use of the Services or breach of these Terms, to the extent that such liabilities, damages and costs were caused by you or your end users.

This Website is neither responsible for how donations are used by recipients nor recipients' activities arising from the use of these donations.

7.9 THIRD PARTY SITES

Certain features of this Service may be provided by third parties and the use of such features may be conditioned upon your agreement to such third parties' terms of use and privacy policies. You understand that the Terms of Use applies only to the parts of the Service that reside on Enfluent (or its service provider's) servers and not to those that reside on third-party servers not controlled by Enfluent. Please check these policies before you submit any personal data to these third parties' websites.

7.10 APPLICABLE LAW AND JURISDICTION

These Terms of Use are governed by the Laws of the Republic of Cyprus. Any dispute arising under these Terms of Use shall be subject to the exclusive jurisdiction of the courts of the Republic of Cyprus.

7.11 CONTRACTING ENTITY

Unless otherwise specified in relation to a particular Service, the Services are provided by, and you are contracting with, Enfluent Ltd. References to "Enfluent", "we", "us", and "our" are references to Enfluent Ltd, located at 3, Roupel Street, 1105, Nicosia, Cyprus.

7.12 OTHER

This is an English translation of the Greek Terms of Use. In case of divergence, the Greek text shall prevail. These Terms of Use were updated on the 2nd of January 2021.

Enfluent Ltd is a registered company in Cyprus no. HE 401772.